

## FirstOffice Warranty

FirstOffice Casegoods, Tables, Desk and Seating products are guaranteed to be free from defects in design, material and workmanship, given normal use and proper care, for **12 years** of single-shift service with the exceptions noted below. FirstOffice will repair or replace, at our discretion without charge to the original purchaser, any product or part thereof which fails as the result of such a defect during the warranty period. FirstOffice assumes no responsibility for repairs to products that result from user modifications, attachments to a product, misuse, abuse, alteration, or negligent use. Except as stated above, FirstOffice makes no expressed or implied warranties as to any product, and, in particular, makes no warranty of merchantability or fitness for any particular purpose. FirstOffice shall not be liable for consequential or incidental damages arising from any product defect.

- All components not listed below — **12 Years**
- All drawer glide suspensions — **Lifetime**
- All locking mechanisms — **Lifetime**
- All door hinges — **12 Years**
- Door latches — **12 Years**
- Drawer pulls — **12 Years**
- Base height adjustable mechanism — **5 Years**
- Task Lights — **3 Years**
- Casters/Pneumatic lifts — **2 Years**
- Foam padding — **2 Years**
- Electrical components/Power supplies — **1 Year**

This warranty does NOT cover:

- Damage caused by a transportation company.
- Natural variations in color, grain, or texture of wood and other covering materials over which FirstOffice has no control.
- Damage created by loading file drawers with anything other than hanging files.
- Conference tops attached to any other manufacturer's base.
- Fabric color matching, fabric puddling, fastness of colors or wearing qualities of any material.
- Freight or other shipping charges on returned product or parts, labor and service.